

Commitment to Data Protection and Privacy

AccuSourceHR places a high priority on data privacy and security, utilizing advanced technologies and protocols to protect sensitive information. We understand the critical importance of safeguarding personal and sensitive data entrusted to us and are committed to maintaining the highest standards of security across all aspects of our operations.

Physical Security:

AccuSourceHR's data is hosted on AWS Amazon, which includes fire detection and suppression equipment to ensure data protection in physical environments. The physical server machines are housed in a state-of-the-art collocation facility with on-site staff, restricted access through password-protected keypads and biometric scans, and 24/7 monitoring for immediate incident response. The facility features redundant systems, excess capacity, and high-efficiency cooling technologies to maintain optimal operating conditions. UPS systems and a 500-kilowatt diesel generator ensure uninterrupted electrical service, while multiple fiber providers offer Internet connectivity with diversified entry points. This comprehensive setup ensures that our data centers are secure and resilient against potential threats.

Platform Security:

Data is encrypted during transport and at rest using VPNs, Firewalls, and 256-bit or higher encryption. Transmission between SourceDirect and AccuSourceHR is secured via TLS (HTTPS). Client authentication is enforced through secure login IDs and passwords that must be changed every 90 days, meeting strict criteria. PII is truncated and limited to users who need it to complete specific background screening tasks, and PII is encrypted in emails to ensure security. Regular backups are maintained for three years in both active and archived formats, with offsite backups performed digitally. Security measures include Watch Guard T30 for intrusion detection and prevention, quarterly vulnerability scans, and annual penetration testing by third-party auditors. We follow industry and regulatory standards for data retention and destruction, including the shredding of paper files containing consumer information. Our personnel are trained in data security and safe handling practices, and access to PII is strictly controlled. Additionally, all AccuSourceHR staff participate in monthly technology security training with regular engagement by individual staff members monitored by our Human Resource and Technology department leadership.

Dedication to Excellence:

AccuSourceHR is a founding member of the Professional Background Screening Association (PBSA), is PBSA accredited, and all our production and client support staff hold PBSA FCRA certifications. Further, our compliance staff holds advanced FCRA certifications. Our data retention and destruction policies are audited in accordance with accreditation standards. We extend our investment in security and compliance training to our clients by providing ongoing training [resources](#) including educational webinars, resource libraries, blog posts, and more to support safe data handling and management, and strict regulatory compliance standards.

Contact Us



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